

SERVICES

Student Success

Academic Wellbeing
Cenie Bellamy, Director
Sadler Center, 185
757-221-1327

Website: wm.edu/academicwellbeing (<http://wm.edu/academicwellbeing>)

The office of Academic Wellbeing strives to guide students to the successful completion of their educational goals. By connecting students with professionals who understand that life extends beyond the classroom, Academic Wellbeing aims to take a holistic approach in helping students navigate both the academic and extracurricular aspects of their lives. Our team of student-centered professionals seeks to create an accessible, responsive, and constructive space in which students can learn and practice the skills necessary to be active, independent, and confident learners.

Care Support Services

Jenny Call, Director
Sadler Center, 161
757-221-2511

Website: wm.edu/care (<http://wm.edu/care>)

Care Support Services compassionately assists and empowers students in managing interpersonal, academic, and wellness concerns by offering advocacy and connection to resources. Students can connect by walking into Suite 161 on the lower level of the Sadler Center, making an appointment through their website (www.wm.edu/care (<http://www.wm.edu/care>)), or emailing care@wm.edu. Faculty, staff, students, and family members can submit a care concern (<https://www.wm.edu/offices/studentssuccess/caresupportservices/care-concerns/>) when they think a student may need support and a trained support staff will reach out to the student to discuss resources. Please be aware that Care Support Services is not an emergency response department; please contact WMPD or 911 for emergencies.

Student Accessibility Services

Kara Fifield, Director of Student Accessibility Services
Sadler Center, 181
(757) 221-2512

Website: wm.edu/sas (<http://wm.edu/sas>)

Student Accessibility Services strives to create a comprehensively accessible living and learning environment to ensure that students with disabilities and diagnosed conditions are viewed on the basis of ability by considering reasonable accommodation on an individual and flexible basis in accordance with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990. The decision to request accommodation is voluntary and a matter of individual choice. Students seeking accommodation are strongly encouraged to contact Student Accessibility Services and submit all supporting documentation early to allow adequate time for planning.

Senior Citizens

Senior citizens of Virginia who wish to take advantage of fee waiver privileges for attending courses at the university are invited to contact the University Registrar for full details.

Student Health Center

Dr. David Dafashy, Director
1 Gooch Drive
(757) 221-4386
Web site: <http://www.wm.edu/health>

The Student Health Center provides a full-range of primary care services including the evaluation, treatment and prevention of all kinds of acute or chronic physical, mental and social health issues. Our clinical staff includes Board-certified physicians and nurse practitioners, registered nurses, laboratory technicians, a pharmacist, and several support staff, all of whom deliver high-quality patient care to full time students at the College. The Accreditation Association of Ambulatory Health Care, Inc. (AAAHC) has awarded the Student Health Center at the College of William & Mary another three-year term of accreditation. This accreditation affirms that the Health Center meets and will continue to demonstrate the attributes as reflected in the standards of the accrediting body. The Student Health Center is accredited through 2025.

There is fee for office visits, as well as a fee for certain services, labs, pharmacy and medical supplies. Information about fees and charges (<https://www.wm.edu/offices/wellness/healthcenter/>) can be found on our website. All matters between a student and the Health Center staff are confidential and will not be released without the student's written consent (except in the case of life threatening situations, medical emergencies, severe emotional or psychological distress, or when required and/or permitted by law).

Virginia state law requires all full-time students who are enrolling in a four-year public institution to provide a health history and an official immunization record. The university further requires all full-time students (including previously matriculated students) as well as any other student eligible for services as determined by their department (i.e. Language House tutors, students with an approved underload, or transfer students) to provide documentation of the same immunization requirements and health history. This form will not be accepted if the physician completing and signing the form is a family member. Previously enrolled students who are reentering as full-time students after an absence of 2 years or more must update their forms to meet current requirements. Additionally, enrolled students who are reentering as full-time students after an absence from campus of 6 years or more must resubmit the entire form. This information **MUST** be submitted on William & Mary's [Health Evaluation Form](#). In order to be eligible for medical care, students must have paid a Health Fee for the current semester and completed the Health Evaluation Form. Failure to comply with this requirement will result in the following actions: prevention from registering for classes, ineligibility for non-urgent medical care at the Student Health Center, the assessment of a fine on your student account, and may also result in eviction from the residence halls and/or removal from campus (depending on the medical issue).

The university requires all full-time undergraduate and graduate students admitted Fall 2006 or after and all F-1 and J-1 international students to have health insurance coverage throughout the school year as a condition of enrollment. These students will be enrolled in the college-endorsed Student Health Insurance Plan and the cost will be billed to their student account in two installments (fall and spring semester) **UNLESS** proof of other adequate health insurance coverage is furnished.

Students who already have health insurance for the entire academic year must submit a waiver request by the posted deadline each academic year and the waiver request must be approved to avoid being enrolled in the Student Health Insurance Plan. All other full-time undergraduate and graduate students admitted prior to Fall 2006 are not required by the university to have health insurance coverage but are eligible to enroll in the college-endorsed Student Health Insurance Plan on a voluntary basis. It is the student's responsibility to verify whether or not the charge has been billed to your student account. If there is a billing error, you should contact the Student Insurance Coordinator immediately. To access the waiver or enrollment request forms and for more information about the insurance requirement or the college-endorsed insurance plan, please visit www.wm.edu/health/insurance (<http://www.wm.edu/health/insurance>).

Counseling Center

Dr. Carina Sudarsky-Gleiser, Director

McLeod Tyler Wellness Center

(757) 221-3620

Web site: <http://www.wm.edu/counselingcenter/>

The Counseling Center supports the mental and emotional wellness of the community by offering a range of prevention and intervention services to William & Mary enrolled students. Our services include educational programming, short-term individual, couples, and group counseling, as well as crisis intervention, and referrals within and outside of the university, based on the specific student's need.

The Counseling Center employs a diverse group of mental health professionals from the fields of psychology, counseling, and social work, who possess different social identities, and attend to the diversity of the student body. All staff members are trained, experienced, and sensitive to the needs and concerns experienced by university students.

Appointments may be made by calling the Counseling Center at 757-221-3620 or by coming to the Center in person. Office hours are 8 a.m.-noon and 1 p.m. - 5 p.m., Monday through Friday. For urgent concerns and/or emergencies, students can reach a counselor after-hours and on weekends by calling 757-221-3620.

Students have also access to virtual care services with TimelyCare - a virtual health and well-being platform William & Mary has contracted with. Students can schedule ongoing counseling, use TalkNow for on-demand mental health support 24/7 (available to all William & Mary students throughout the world), and/or engage in health coaching to develop healthy lifestyle behaviors. There is no cost for these services for students who have paid the Health & Wellness fee.

Gender-Based Violence Resources & Advocacy Services

Liz Cascone, Senior Director

Website: www.wm.edu/gbvras (<http://www.wm.edu/gbvras>)

1. The Haven

Sadler Center, Suite 146P

(757) 221-2449

Email: Thehaven@wm.edu

Website: www.wm.edu/thehaven (<http://www.wm.edu/thehaven>)

The Haven is a confidential, welcoming, and inclusive resource center for those impacted by sexual violence and harassment, relationship

abuse and intimate partner violence, stalking, and other gender-based discrimination. The Haven welcomes all students who are seeking support and connection, have questions or concerns, and need timely health and safety information and resources. The Haven is a place where students can go without a report being made to the school. Trained Confidential Peer Advocates, as well as the professional staff of The Haven, are confidential resources. Confidential resources are NOT required to report incidences of sexual violence and harassment, relationship abuse and intimate partner violence, stalking, and other gender-based discrimination to William & Mary*. This allows students to get information, support, and resources, hear about reporting options, learn about academic support and campus modifications, and other remedies before taking further action. Most faculty and staff are considered mandated reporters. Please keep this in mind before disclosing your own, or your friends, experiences of gender-based violence. The Haven offers several opportunities for students to connect with others who have had similar experiences through a variety of different groups, sessions, or workshops.

**Reports of minors being abused and reports of self-harm/threats to others must be reported.*

2. Adaptable Resolution Initiatives

Sadler Center, Suite 368

(757) 221-7478

Email: Emcascone@wm.edu

Website: <https://www.wm.edu/offices/communityvalues/gbvras/adaptable-resolutions>

William & Mary recognizes the importance of creating options for resolution of alleged violations of sexual misconduct that take into account the needs of the complainant or the "harmed party," some of whom may wish to avoid the formal investigation and resolution process. Adaptable Resolution is a voluntary, remedies-based, facilitated process between or among affected parties that balances support and accountability without resulting in formal disciplinary action against a respondent or the "person who caused harm." It is designed to address the allegations of prohibited conduct, prevent its recurrence, and remedy its effects in a manner that meets the needs of the harmed party, while maintaining the safety of the campus community.

William & Mary Libraries

Swem Library

[www.libraries.wm.edu](http://libraries.wm.edu) (<http://libraries.wm.edu/>)

Laura Gariepy, Dean of University Libraries

(757) 221-INFO

W&M Libraries actively participate in the teaching and research missions of William & Mary by providing services, collections, staff, and facilities that enrich and inform the educational experience, and promote a lifelong commitment to learning.

The department fulfills this mission by helping students, faculty, staff, and visitors find information and learn research skills; selecting and acquiring the best resources for the university's curricular and research needs; and organizing, preserving, and providing access to these resources efficiently and effectively.

Hours for Swem Library, various departments, and branch libraries are posted at <https://libraries.wm.edu/hours>. Because these hours may vary,

especially during interim periods and holidays, please check the posting or call (757) 221- 4636 to confirm hours before you visit.

Swem Library includes networked and wireless connections throughout the building. There are more than one hundred computers, including laptops, in the library. Numerous group study rooms are available for collaborative use.

Collections and Reference Services

Contact (757) 221-3067 or www.libraries.wm.edu/services/reference/ (<http://www.libraries.wm.edu/services/reference/>)

Government Information Services

Specialized indexes for microform collections of government titles are available in the department. Contact the Government Information Department at (757) 221-3065.

Circulation Services

Please visit the library's home page [www.libraries.wm.edu (<http://www.libraries.wm.edu/>)] and click on 'Your Records'. Contact the Circulation Department at (757) 221-3072.

Reserve Readings

Reserves Department at (757) 221-3072.

Interlibrary Loans

Interlibrary Loan Department at (757) 221-3089.

Media Center

Contact the Center at <https://libraries.wm.edu/services/media-services> or (757) 221-1378 or sms/text 757-561-0791.

Special Collections Research Center

Special Collections at <http://libraries.wm.edu/scrc/index.cfm> (<http://swem.wm.edu/scrc/>).

W&M Departmental Libraries

For more information about W&M's departmental libraries, please visit www.libraries.wm.edu (<https://libraries.wm.edu/>).

- Chemistry Library, Integrated Science Center Room 1022, (757) 221-3119, contains approximately 12,000 volumes and journals.
- Geology Library, contains 17,000 volumes, journals and over 21,000 maps, but all materials have been transferred to Swem Library or the off-site stacks and materials are available via Swem Library's online catalog, <https://libraries.wm.edu/>.
- Music Library, 250 Ewell Hall, (757) 221-1074, contains more than 18,000 sound recordings, 10,000 pieces of printed music, and video recordings of musical performances and musical instruction.
- Physics Library, 151 Small Hall, contains over 30,000 volumes and journals. Anyone with card access to the building can use the library 24/7.

Other William & Mary libraries include the Business/Professional Resource Center (757) 221-2916, <https://mason.wm.edu/programs/undergraduate/careers/resources> (<https://mason.wm.edu/programs/undergraduate/careers/resources/>); Education/Learning Resource Center (757) 221-2311; Law (757) 221-3255, <http://law.wm.edu/library/home/index.php> (<http://law.wm.edu/library/home/>); and Marine Science (804) 684-7116, www.vims.edu/library/ (<http://www.vims.edu/library/>).

- The Law Library (<http://law.wm.edu/library/home/>)-the oldest in America-is home to the historic Thomas Jefferson Collection, as well as primary and secondary source materials covering the entire breadth of Anglo-American law. (757) 221-3255.
- The Mason School of Business Library (<https://mason.wm.edu/library/>), located on the second floor of the stunning Alan B. Miller Hall, offers the latest online tools, journals and videos for studying real-world business practices. (757) 221-2916.
- The William J. Hargis, Jr. Library (<http://www.vims.edu/library/>) at VIMS holds the ever-expanding collection of marine science reports, studies, theses and scholarly papers produced by VIMS staff and students.
- The Education Library (<http://education.wm.edu/centers/lrc/>) re-located to its new home in the cutting-edge School of Education building in 2010. (757) 221-2311.

Information Technology

www.wm.edu/it/ (<http://www.wm.edu/it/>)
(757) 221-4357 (HELP)

William & Mary's Information Technology department is devoted to assisting students and providing invaluable resources through one-on-one consultations, the Technology Support Center, and our extensive web site. With these points of interaction, we hope to help faculty, staff, and students become proficient users of campus technology. IT maintains a wide range of computing support for students, from answering questions about personal computers, to PAC Labs. We offer guidance and training in the areas of software setup and use, network connection and navigation, and general computer operation.

Public Access Computing (PAC) Labs

<http://www.wm.edu/offices/it/services/computerlabs/locations/index.php>

PAC Labs are provided across campus to efficiently attend to the needs of the university's students, staff, and faculty.

Academic Software

<https://www.wm.edu/offices/it/services/software/softwarewm/>

The Software Repository has a collection of free and licensed software for the W&M community.